

TROUBLESHOOTING GUIDE

⚠ DANGER!

ELECTRICAL SHOCK HAZARD. Turn off the power to the area where the Alarm is installed **BEFORE** removing it from the mounting bracket or checking any electrical connections! Failure to turn off the power first may result in serious electrical shock, injury or death.

If your Alarm does this...	It means...	You should...
Green Power/Smoke LED is OFF. Unit will not alarm when you press the Test/Silence button.	Unit may not be receiving any power.	Check the AC power supply. Make sure the power connector is securely attached to the alarm. Make sure a fresh 9V battery is installed to power the battery back-up*.
Green light flashes ON, once a minute (horn is silent).	Alarm is not receiving AC power.	Unit is operating on battery back-up. Check the AC power supply.
Horn "chirps" about once per minute; Green " Power/Smoke " LED flashes Green On for 2 seconds/Off for 2 seconds. (Low Battery Latch is engaged.)	Low battery warning. Battery is low or missing.	Replace the battery, avoid interrupting AC power.
Once a minute, the alarm sounds 3 "chirps", and the green light flashes quickly three times.	MALFUNCTION SIGNAL. Unit needs to be replaced. Based on self-diagnostic tests, the unit has detected a fault.	Units under warranty should be returned to manufacturer for replacement. See "Limited Warranty" for details.
The light flashes (GREEN) and the horn sounds 5 "chirps" every minute.	END OF LIFE SIGNAL. CO Alarm needs to be replaced.	Immediately replace the CO Alarm.
Alarm goes back into alarm after you pressed the Test/Silence button to silence an alarm.	Smoke and/or CO levels are still potentially dangerous.	Refer to "If Your Smoke/CO Alarm Sounds" for details on how to respond to an alarm. If anyone is feeling ill, EVACUATE your home immediately and call 911.
Alarm sounds frequently even though no high levels of smoke or CO are revealed in an investigation.	The Alarm may be improperly located. Refer to "Where to Install This Alarm."	Relocate your alarm. If frequent alarms continue, have home rechecked for potential problems. You may be experiencing an intermittent smoke or CO problem.

*For a list of acceptable replacement batteries, see "Regular Maintenance."

If you have any questions that cannot be answered by reading this manual, call the Customer Service Team: 1-800-323-9005.